

KCMLIN/Get Connected LIBRARY COURIER

COKAMO Frequently Asked Questions

Note: Website with complete information is available at:
<http://www.kcmlin.org/CoKaMo/index.htm>

1. Does this service replace the statewide courier service?

No, COKAMO is an add-on service to the Kansas City Metropolitan Library & Information Network/Get Connected courier delivery. COKAMO specifically refers to delivery of materials to participating Colorado libraries through KCMLIN/Get Connected instead of by US Mail.

2. When does COKAMO start?

COKAMO will start in early May; watch for a notification by email.

3. Is there a cost involved?

No additional cost is involved. COKAMO is part of your KCMLIN Get Connected courier delivery service.

4. Do both the sender and receiver have to be OCLC members?

No. Eventually anyone on the KCMLIN/Get Connected courier can use COKAMO to send to libraries in Colorado. We are limiting the service to OCLC libraries to start with, so we can work the kinks out of the new delivery system. Plans are underway to add SWIFT and other resource sharing systems later this year.

5. Are only OCLC-generated ILLs eligible?

No, anyone can use COKAMO. We are starting out with OCLC, but will soon expand the service. The survey we asked you to fill out designed to create OCLC local holding groups to facilitate reciprocal borrowing between the three states. You can use COKAMO to send DOCLINE or any other interlibrary loan materials as long as you follow the labeling instructions.

6. Do I need to count COKAMO usage?

Yes, you will be asked to record items going out on COKAMO just like you count all your interlibrary loan items and report at the end of each month. These are not a separate count. They are collectively counted with the rest of the materials you are moving.

7. Is COKAMO labeling and packaging different from material sent to a Colorado library?

Yes, a routing address label and rubber bands are required with a COKAMO please refer to the instructions on the web site.

8. Will COKAMO save my library money?

Yes, given the average one way ILL shipment costs \$4.00, COKAMO is expected to save Missouri libraries a minimum of \$125,000 the first year. As more items move between the three states via the courier rather than US Mail, the costs savings should increase.